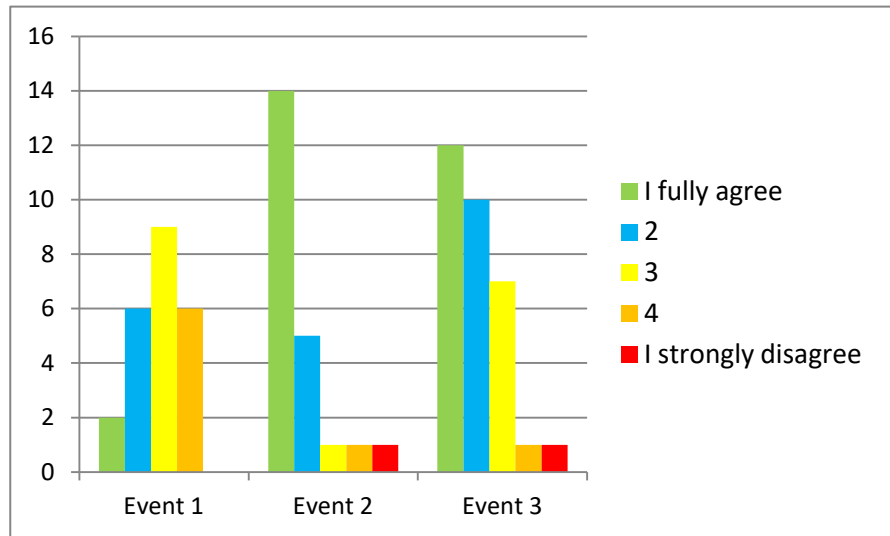


Explanations

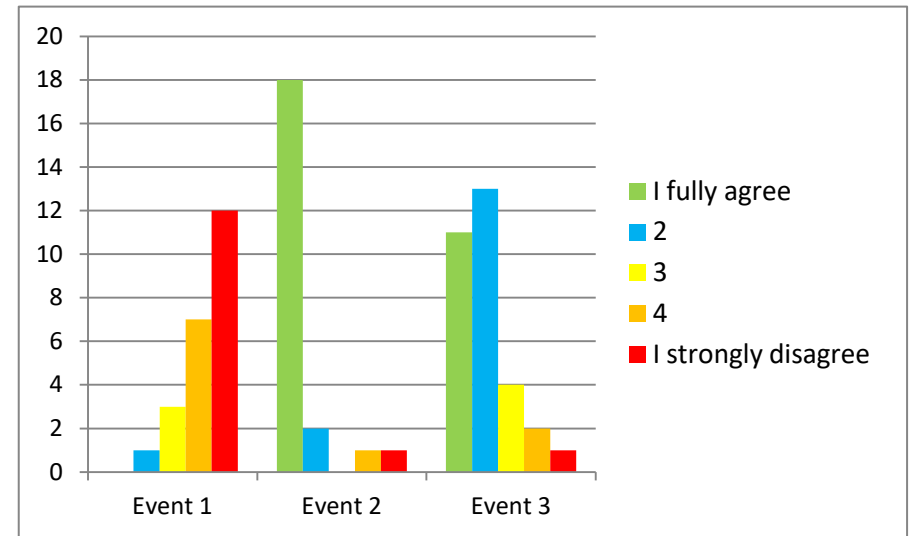
Event 1	Event 2	Event 3
World Cup	WMTBOC / JWMTBOC / EMTBOC	World Cup / WMMTBOC
France May 2016	Portugal July 2016	Lithuania September-October 2016
Responses: Total: 30 ME: 10 WE: 11 collective feedback: 1 coaches/officials: 3 Masters: 5	Responses: Total: 23 ME: 7 WE: 7 collective feedback: 1 coaches/officials: 1 Masters: 5 Youth/Juniors: 2	Responses: Total: 33 ME: 9 WE: 7 collective feedback: 1 Masters: 16 (10M/6W)
Competitions: Long Middle Relay	Competitions: Sprint Mass start (unofficial) Middle Long Relay	Competitions: Long Middle Sprint

# 1. Information before the event and communication with organiser

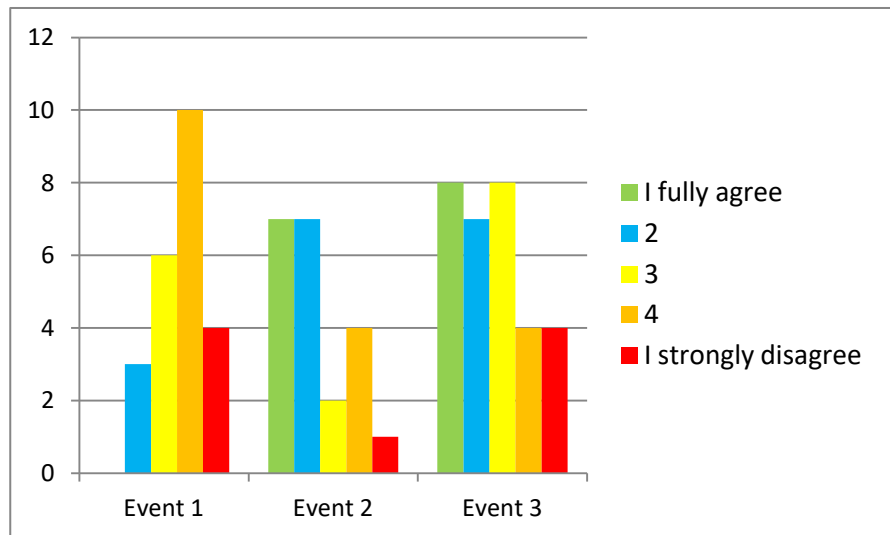
All information about the event was easy to find and understand.



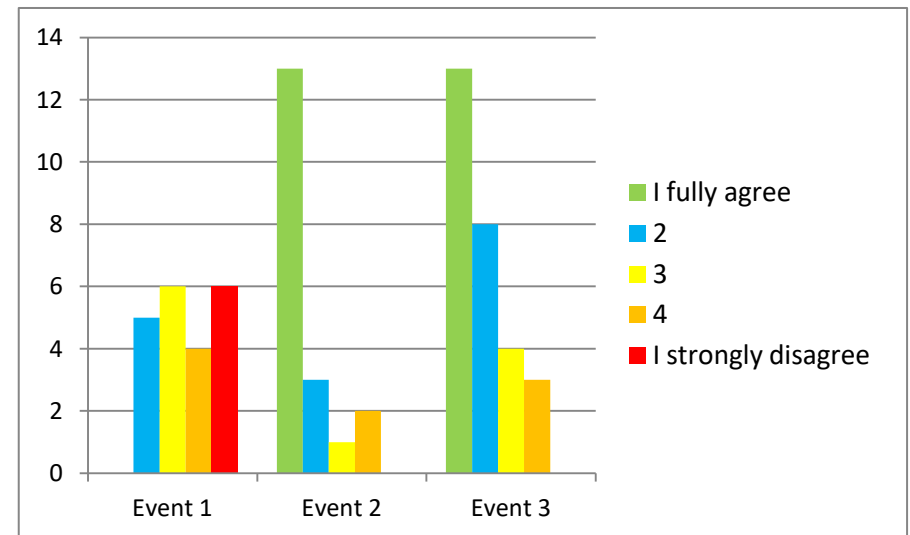
All information (bulletins etc.) was given in time.



The organiser's website was easy to use, well designed and contained all necessary information.

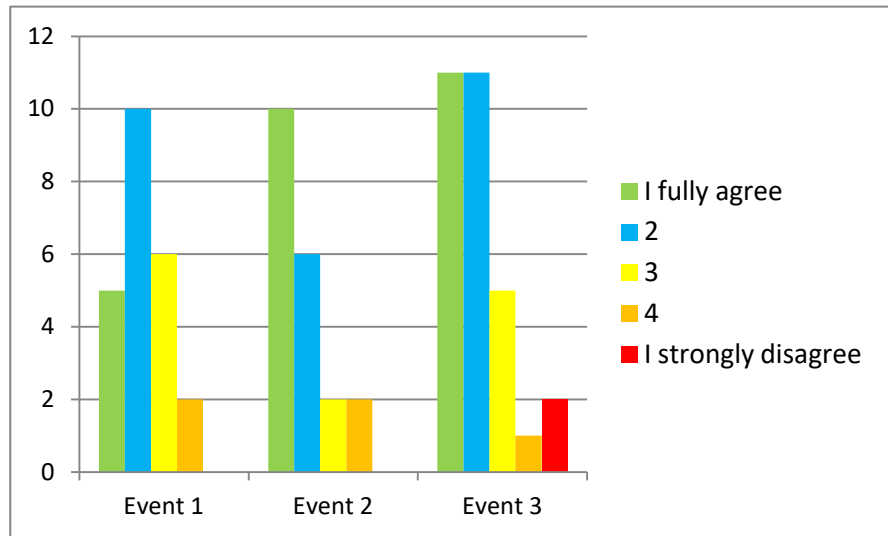


The organiser answered inquiries promptly and competently.

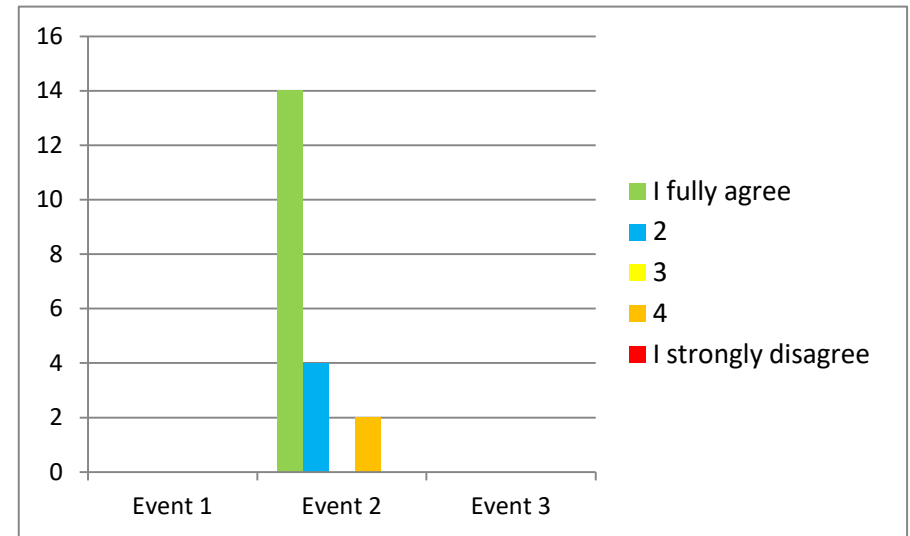


## 2. Event programme

It was well balanced and the order of the competitions was fine.

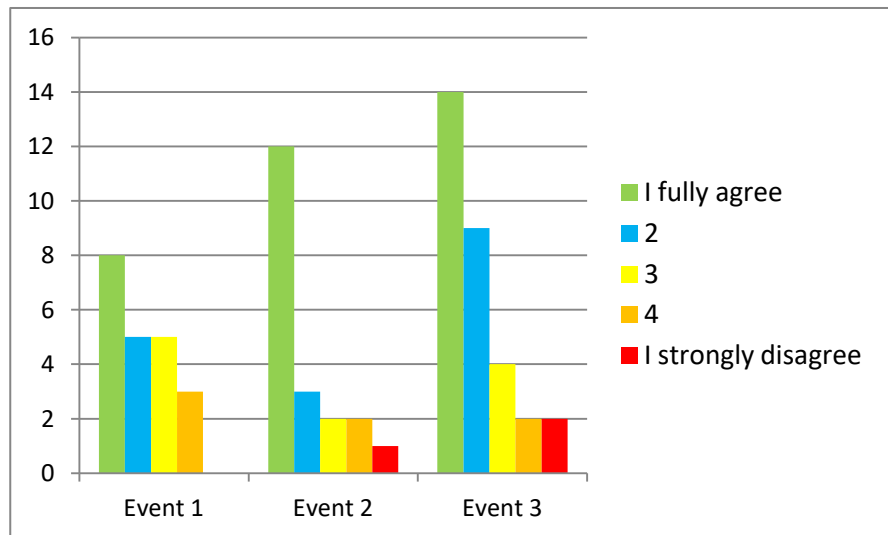


The rest day was scheduled according to the competitors' needs.



Open/public races were held in conjunction with the main event in a suitable manner.

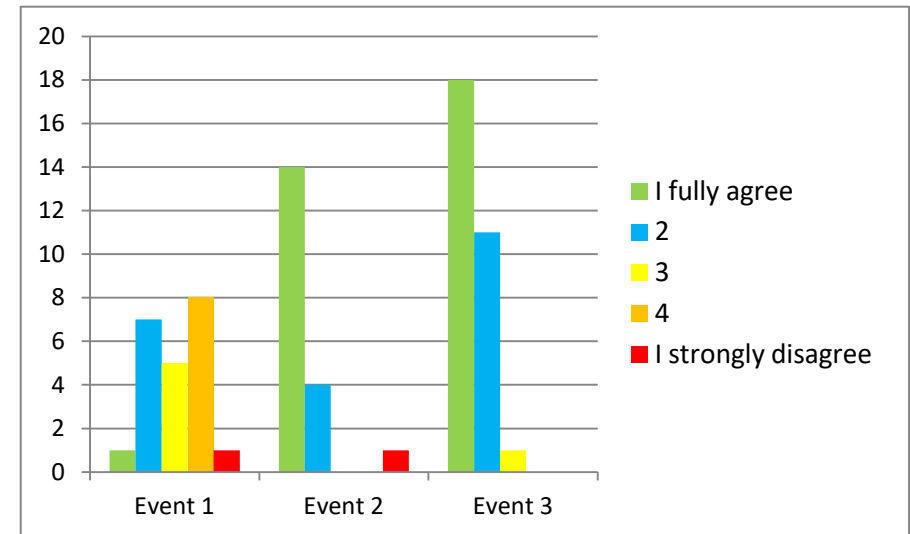
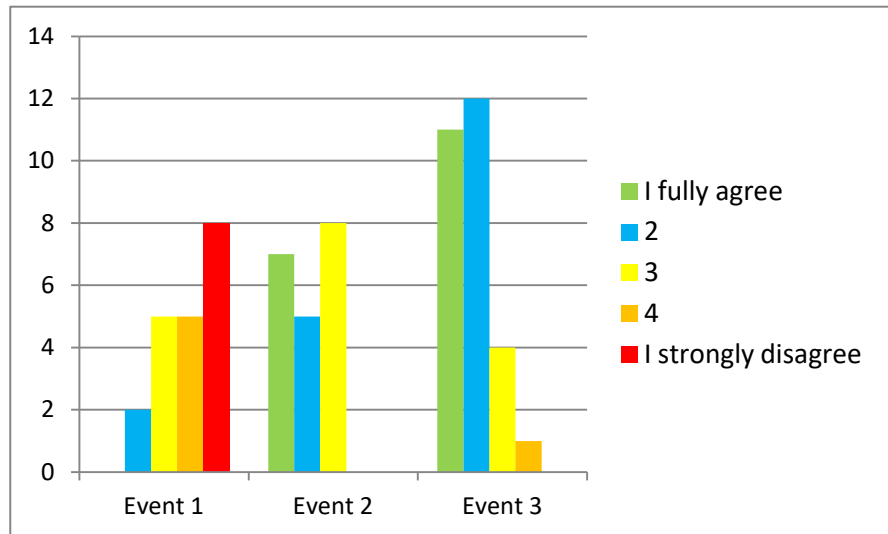
Event 3: The competitions for the Elite (World Cup) and the Masters (WMMTBOC) were combined in a suitable manner.



### 3. Event centre

All necessary infrastructure (including free internet access) was available.

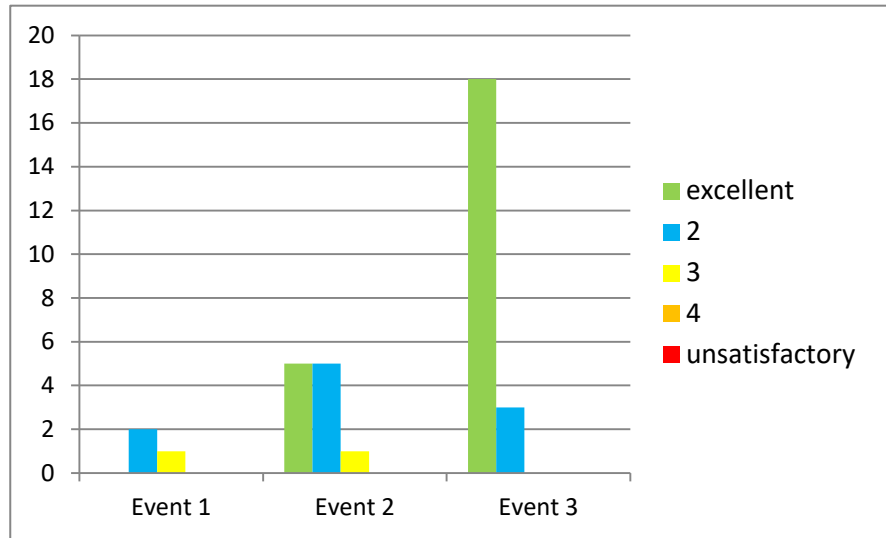
The staff was competent and helpful.



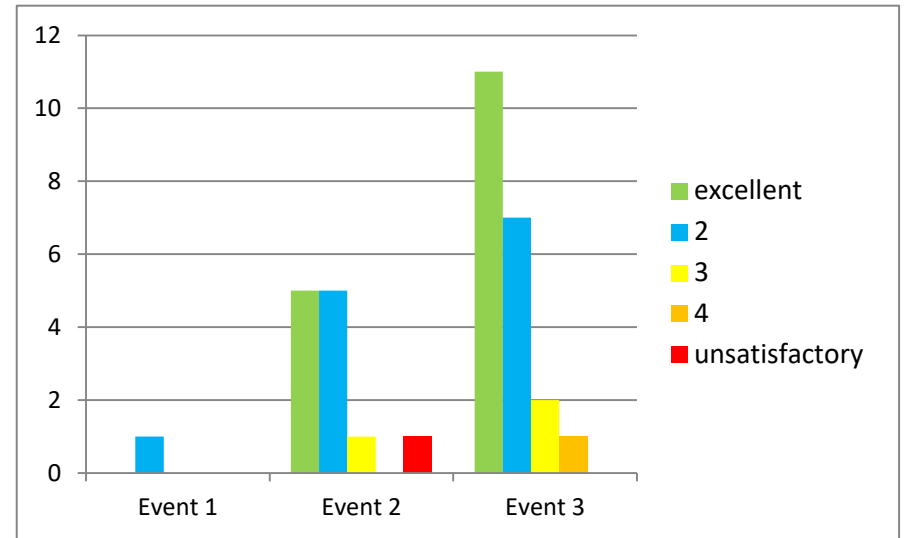
**4. Accommodation and food** Here are only answers from participants who used the organiser's accommodation.

Event 1: 14 % (3 respondents) used the organiser's accommodation; Event 2: 60 % (12 respondents), Event 3: 70 % (21 respondents)

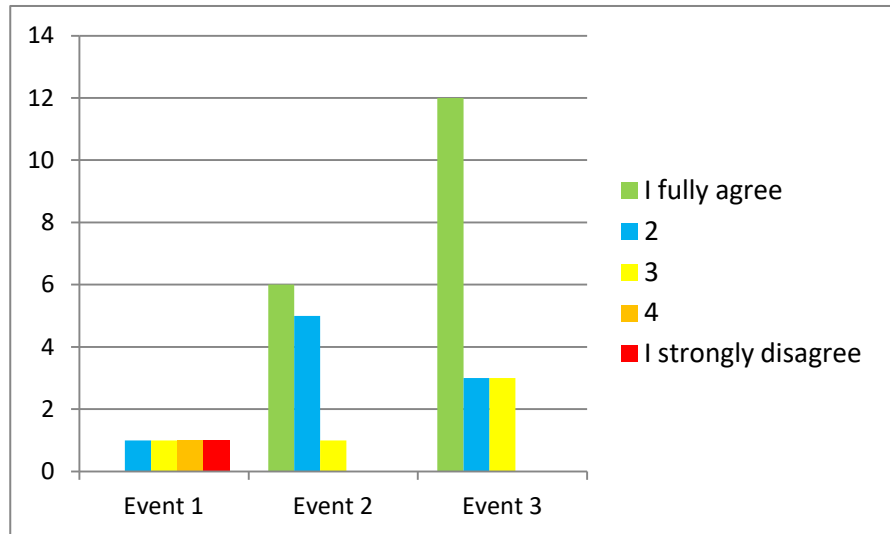
How would you rate the accommodation?



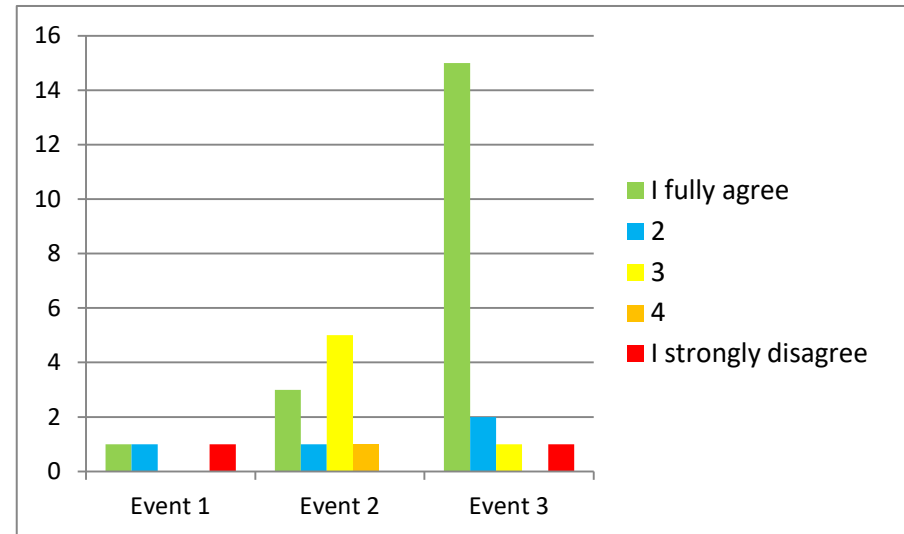
How would you rate the food?



Prices for accommodation and food were reasonable.

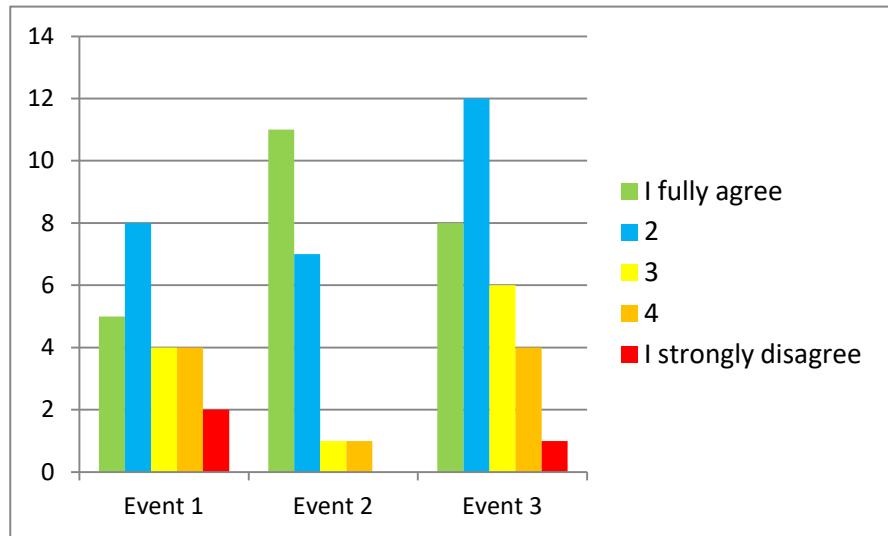


There was secure bike storage at the accommodation.

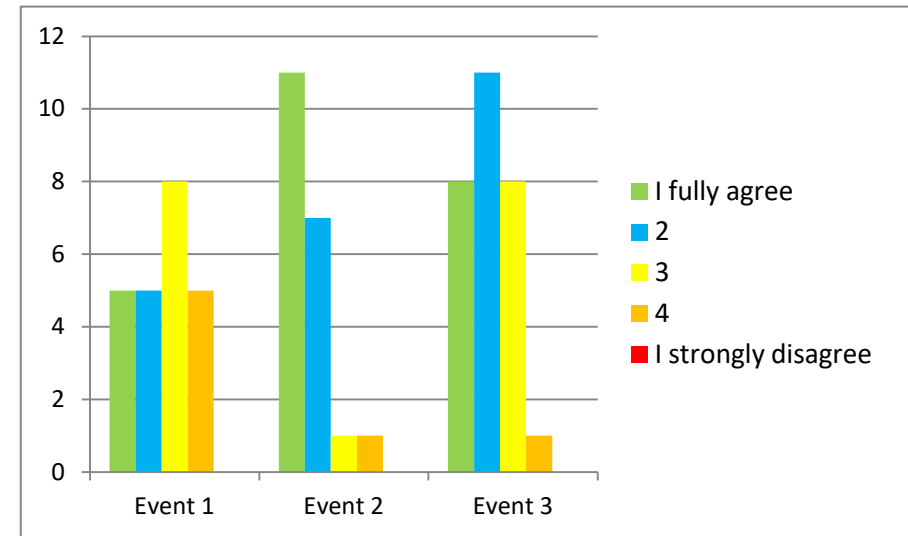


## 5. Transport to the competitions / finish arenas

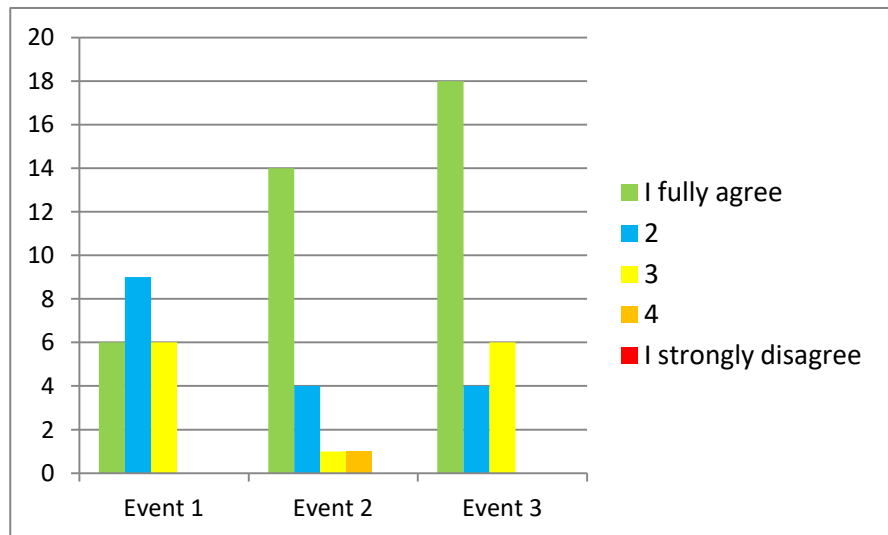
It was easy to find the way to the competitions (signposts, maps etc.).



Parking at the finish arenas was well-organised.



The times indicated to get to the finish arenas were correct.

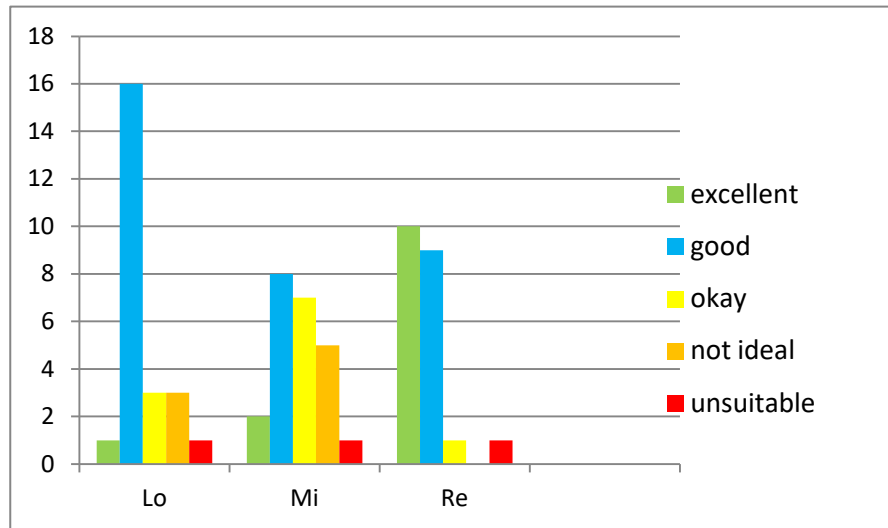


## 6. Feedback on different competitions

Sp = Sprint, Mi = Middle, Lo = Long, Ma = Mass Start, Re = Relay, MSR = Mixed Sprint Relay

7

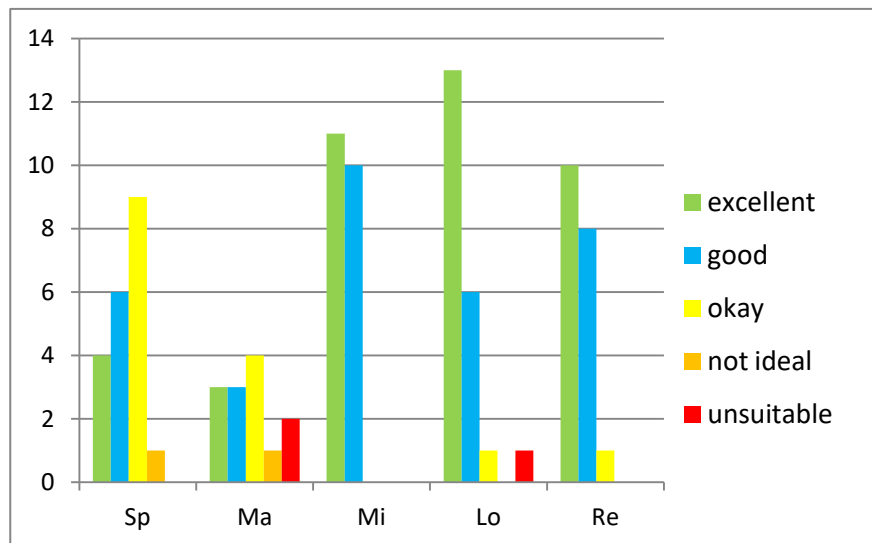
### Event 1



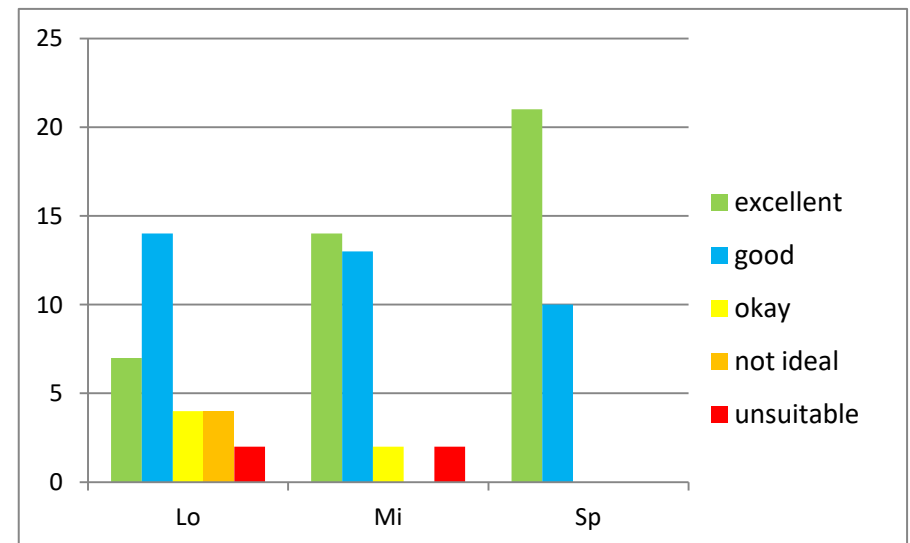
### The feedback includes:

- terrain (suitable, interesting, challenging, dense network of tracks)
- courses (interesting, challenging, appropriate for format)
- safety (traffic, dangerous places in terrain, marshals, course setting)
- fairness (possible shortcuts, marshals in terrain, quarantine zones)
- refreshments (at start, during race, at finish)
- quarantine zones (competitor-friendly, shelter, space, toilets, refreshments)
- start (fair, quiet, hand-over of maps, shelter)
- finish arena (safe ride-in, display of results, spectator-friendly, atmosphere, speaker, shelter)
- technical organisation (controls in correct place, etc.)

### Event 2

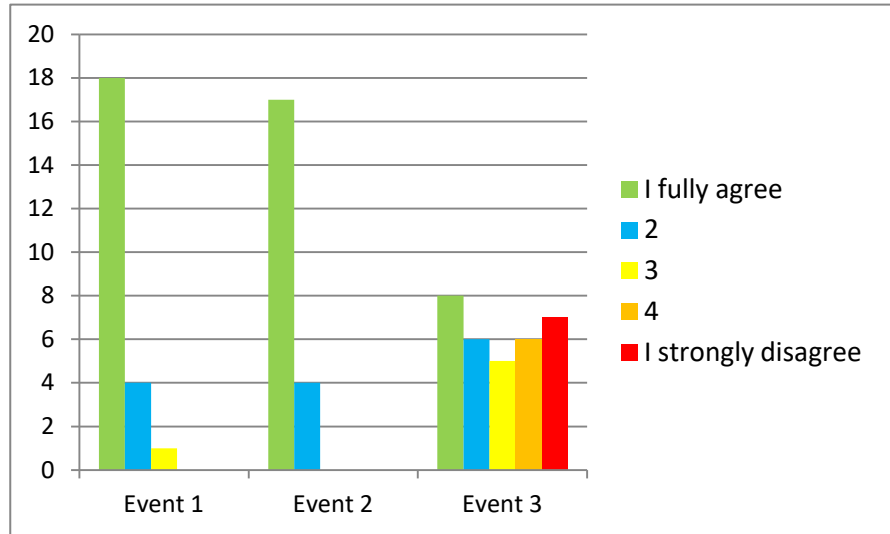


### Event 3

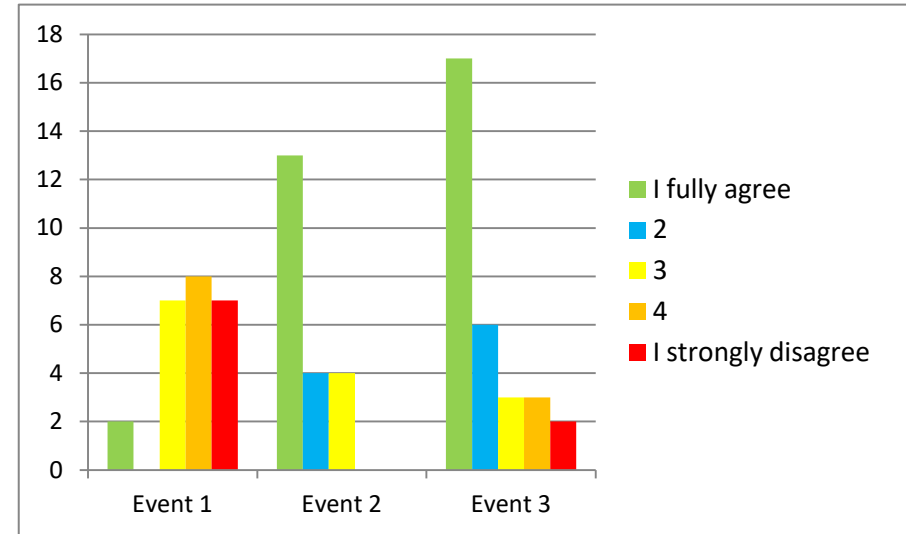


## 7. Maps

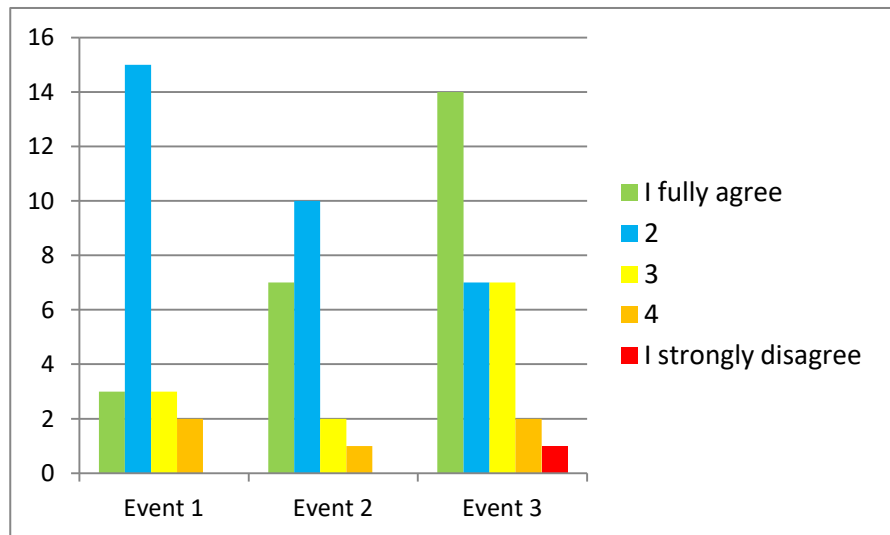
The scale was appropriate on all maps.



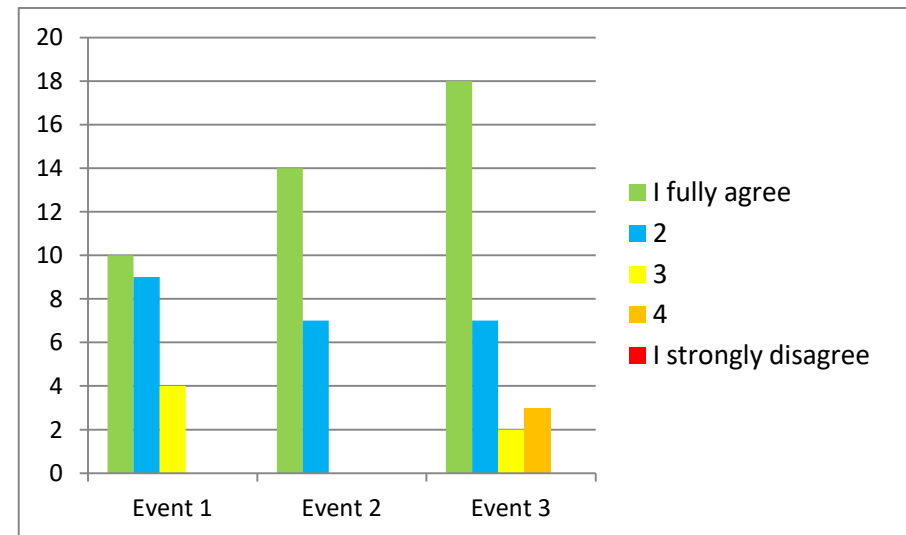
It was clear for the competitors where you could pass and where not.



The maps were accurate and showed the latest changes.



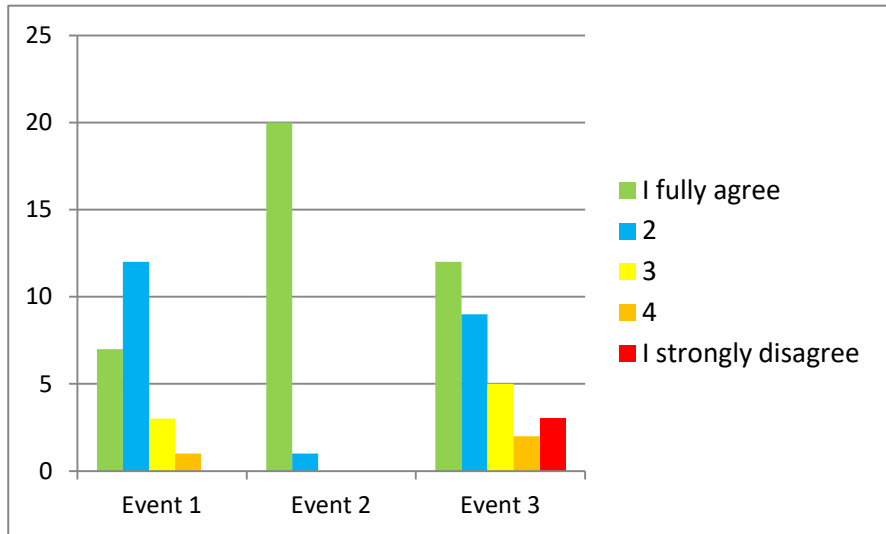
The precise location of the controls was clearly visible on the map.



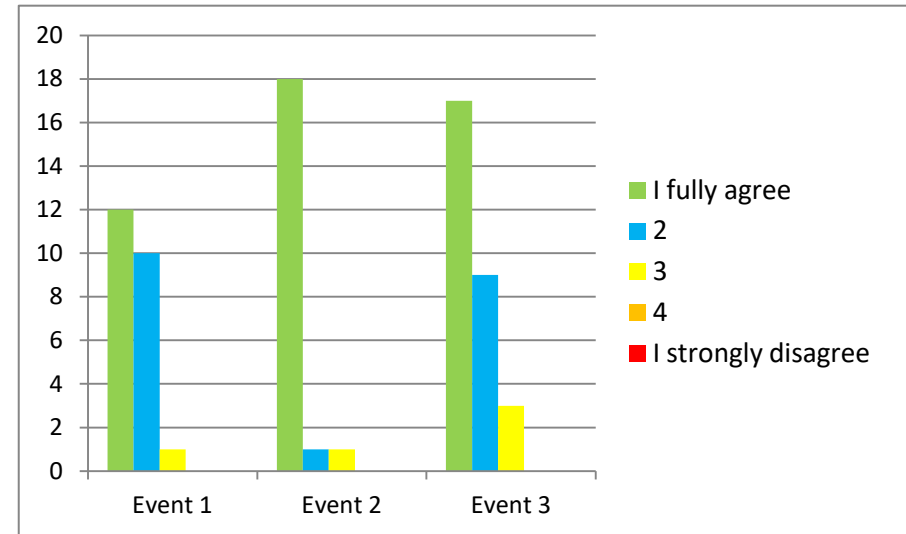


## 7. Maps

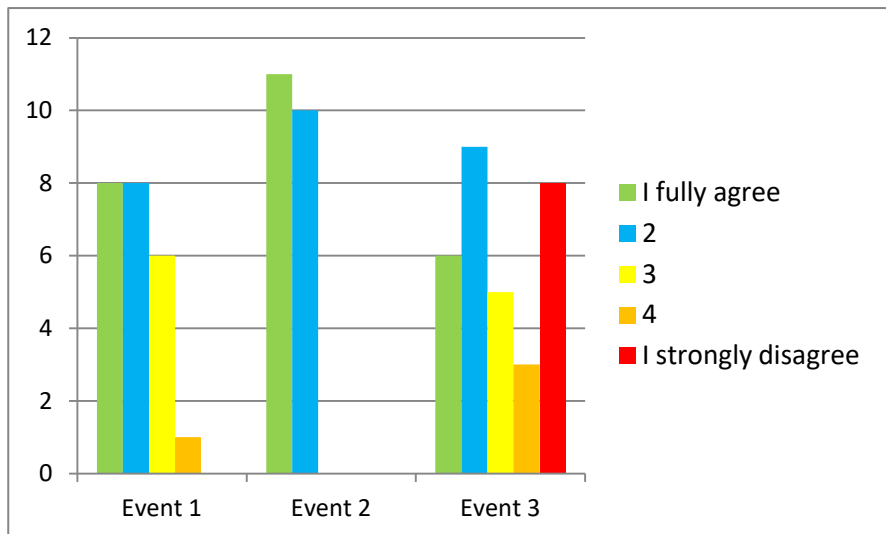
The printing quality was good and the maps could be read well while riding.



The print on the maps was good and resistant to handling and moisture.

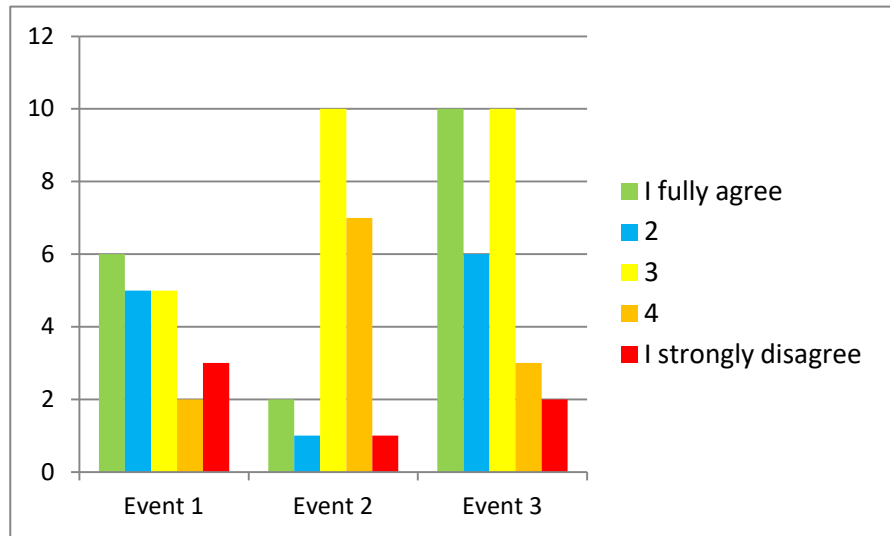


Overprinting didn't cover any important features such as tracks or junctions.

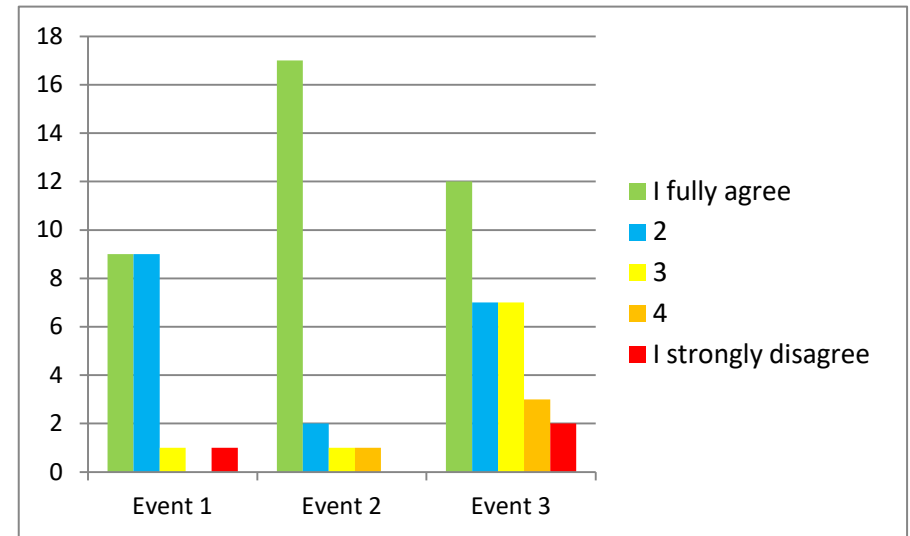


## 8. Time-keeping and results

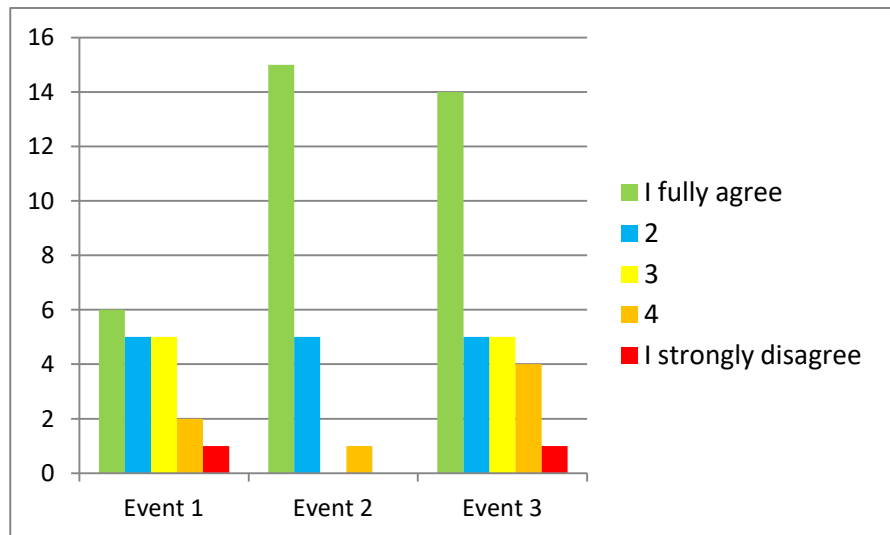
Good display of results at finish arena (big screen, wooden board etc.)



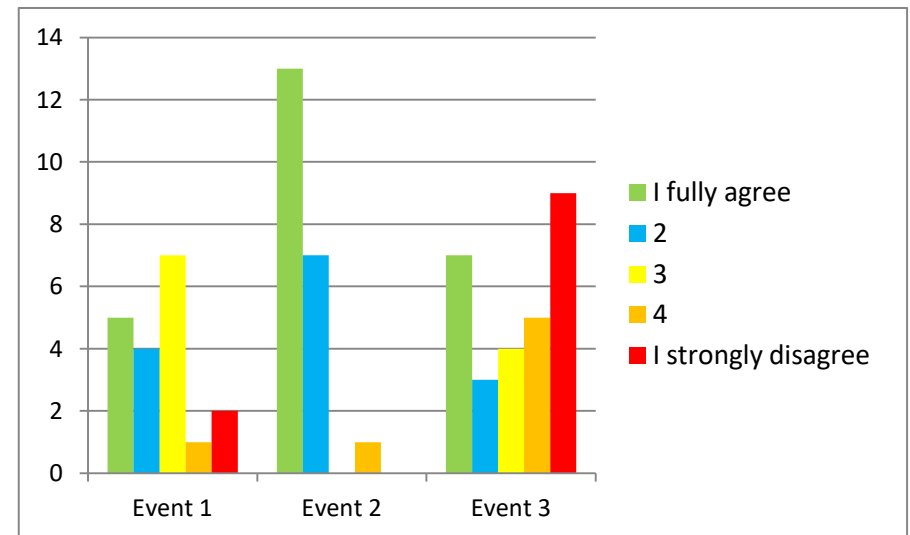
Results were prompt and correct.



Correct results were published on the internet on the day of the event.

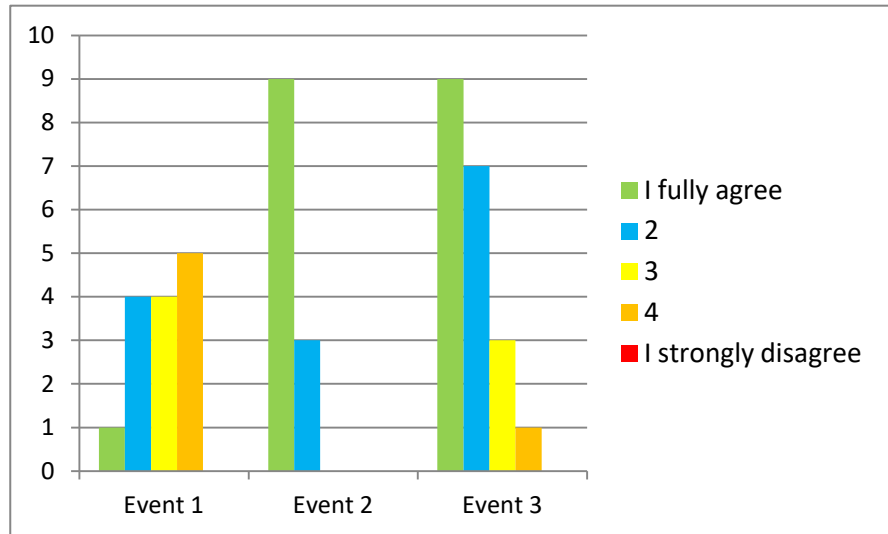


Split times were available on the day of the event.

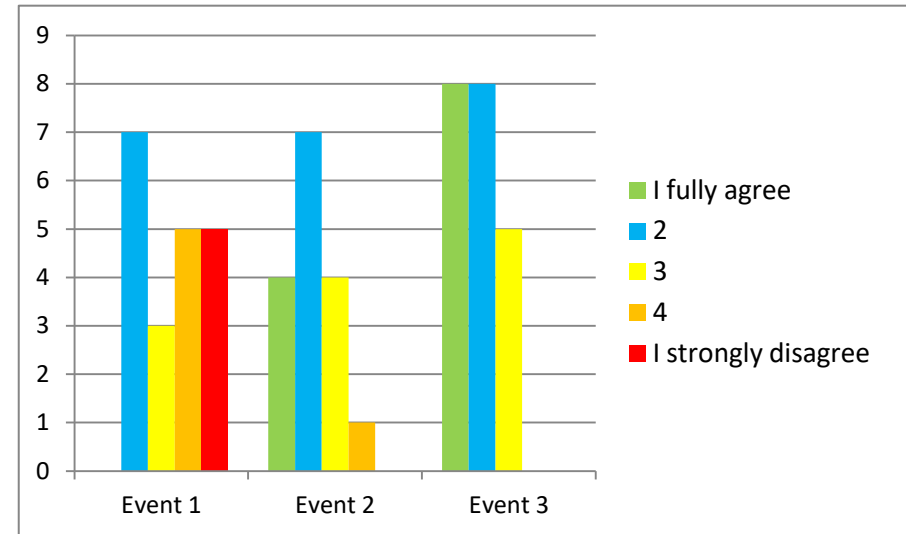


## 9. Team officials' meetings and information during event

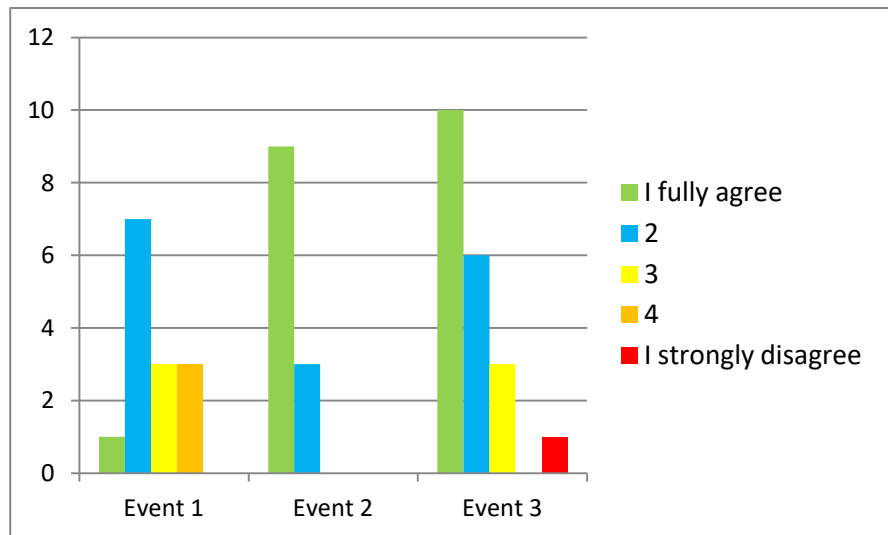
Team officials' meetings were well-organised and the information given was easy to understand.



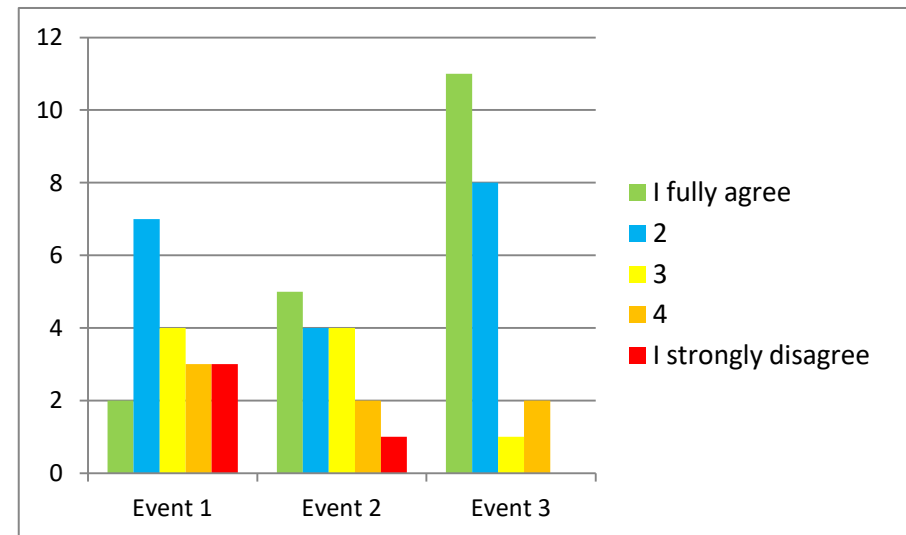
The start lists were correct and published in time.



All the necessary information was given at the team officials' meetings.

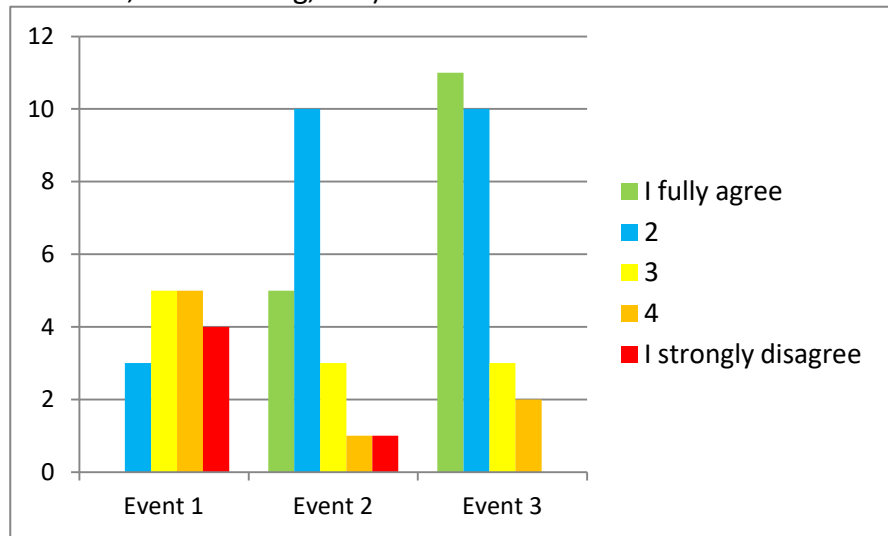


The latest information (e.g. start lists) was available on-line.

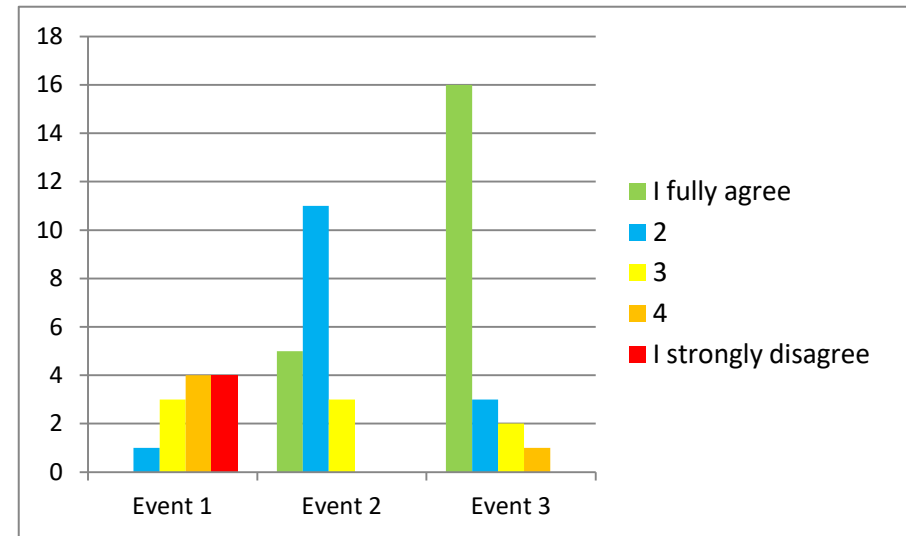


## 10. Publicity, media, press

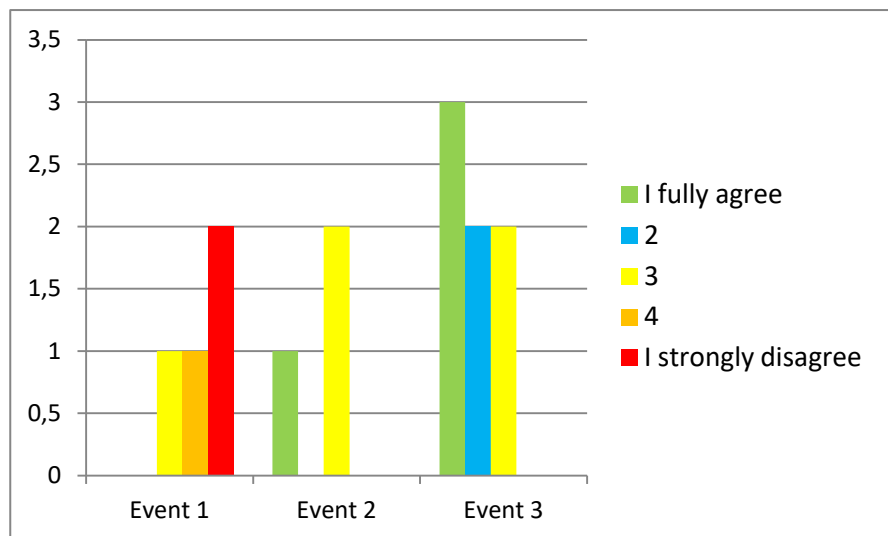
It was easy for spectators at the finish arena to follow the competitors (well-informed speaker, start bibs according to starting order, display of results, GPS-tracking, ect.)



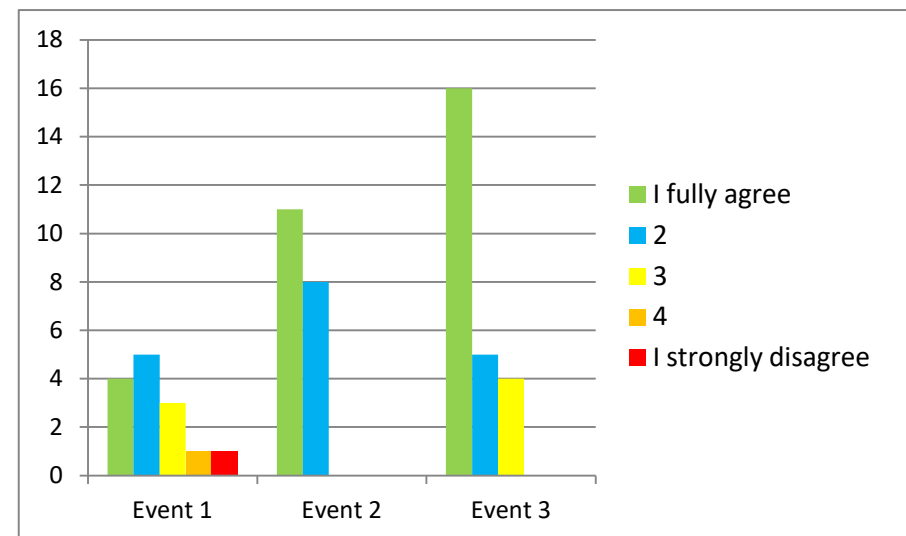
The organisers made every effort to maximise media coverage without jeopardizing the fairness of the competitions.



Question for media and press people: Adequate facilities and working conditions were available at the event centre and the finish arenas.

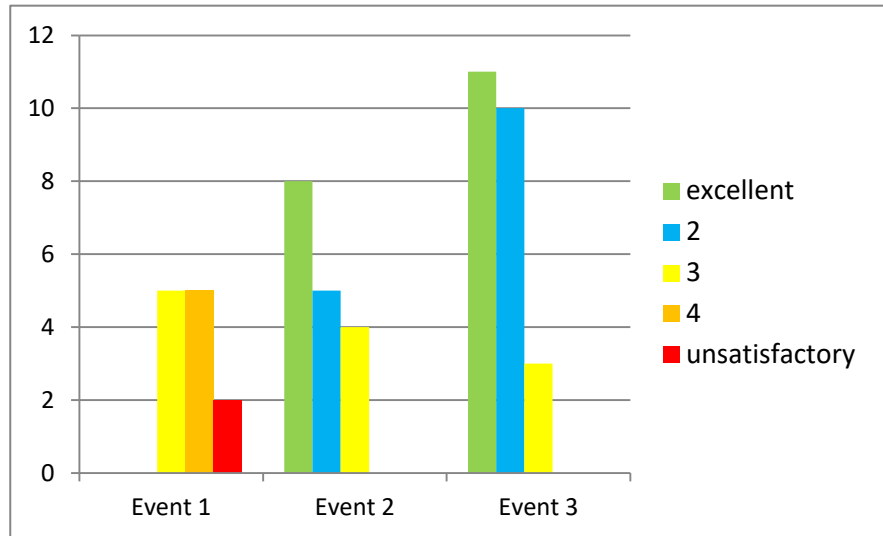


Interviewers and photographers did their work in a way so as not to disturb the competitors.

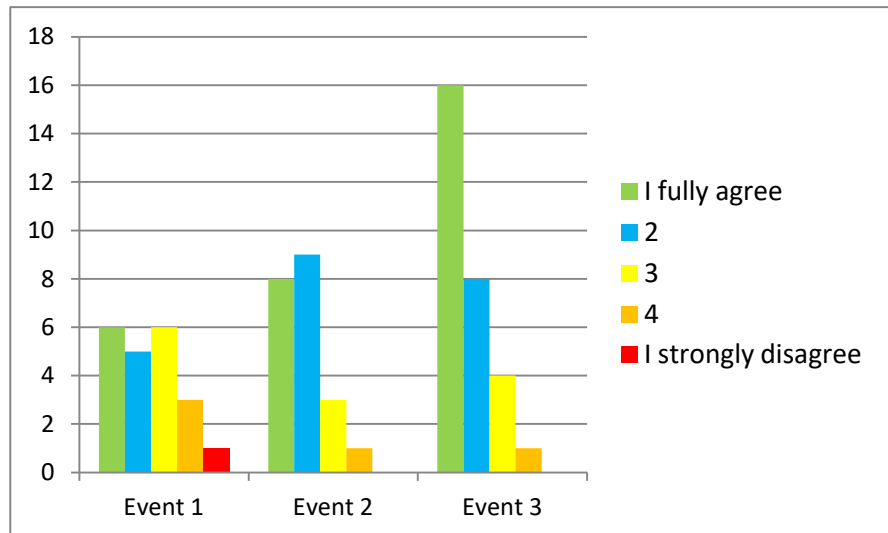


## 11. General organisation

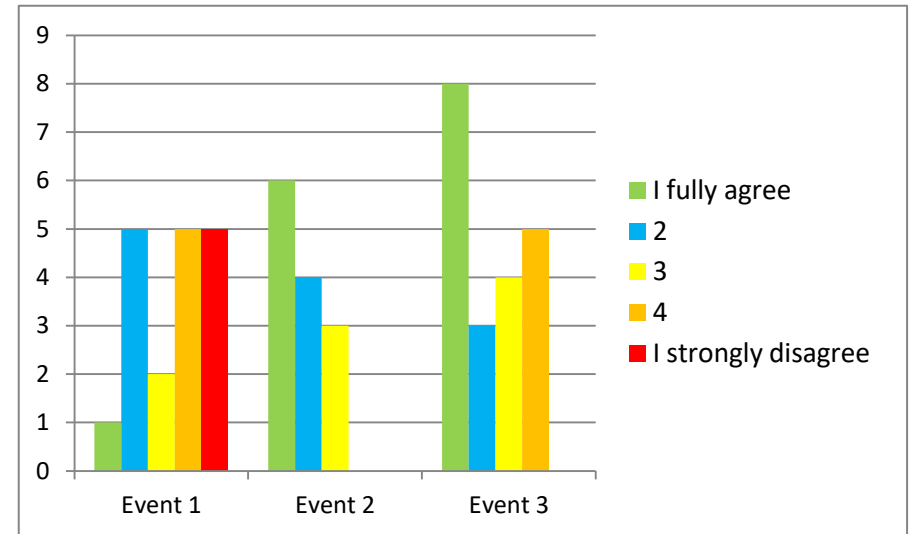
How would you rate bike mechanic services provided by the organizer (mechanic at start or bike repair shop at the event centre or nearby)?



Bike-wash was well organised (possibilities at finish arenas, event centre, accommodation; enough stations, etc.).

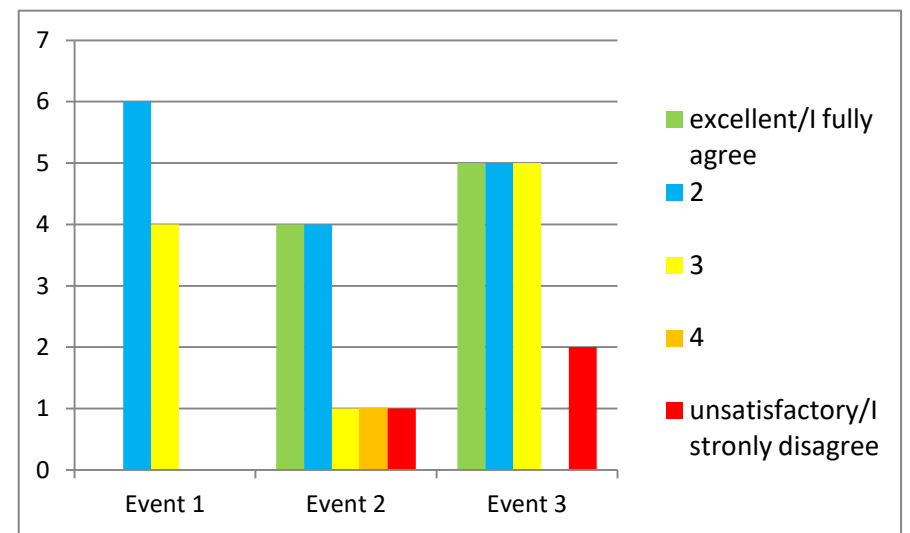


**Point 9: Information** (e.g. regarding locations) was also easily accessible to people who did not take part in the elite classes such as masters, spectators or participants at open races. 13



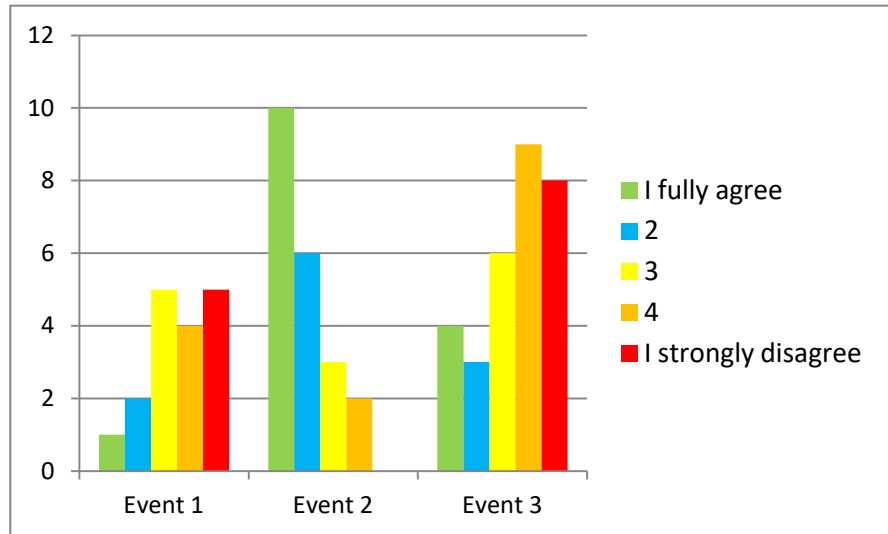
How would you rate the quality of the open/public races?

Event 3: The organiser made every effort to make this event worthy World Championships for the Masters.

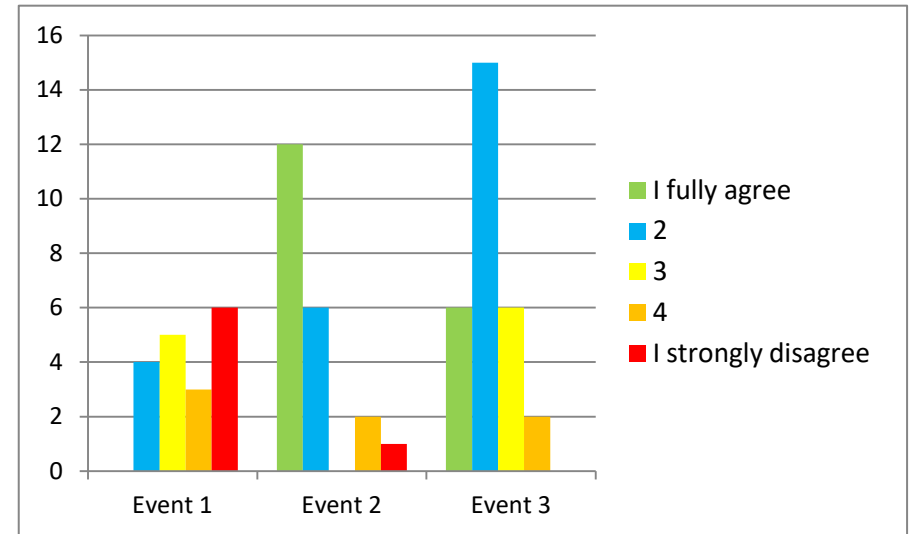


## 12. Ceremonies and banquet

Place and time of ceremonies fitted well into competitors' schedule.



The prize-giving ceremonies were dignified and worthy of the event and of adequate duration.



How would you rate the food at the banquet (quality, quantity)?

